



October 27, 2006

New York Relay Welcomes Captioned Telephone Service!

Beginning January 1, 2007 New York Relay Captioned Telephone Service will be available in the State of New York for people who are hard-of-hearing, have experienced hearing loss later in life, or are deaf individuals who prefer to use their own voice.

Captioned Telephone Service is ideal for people who have difficulty understanding spoken words over the telephone. A special telephone called "CapTel™" is required in order to access the Captioned Telephone Service. This amplified telephone works like any other telephone with one important addition—it displays every word the caller says throughout the conversation. Calls are made in a natural manner---simply dial the telephone number directly of the person you are calling. Captions appear nearly simultaneously with spoken words.

If you, or someone you care about, have difficulty hearing on the phone, read on!

Sprint has arranged, for a limited time only, to make *CapTel* phones available for just \$99.00! This first-come, first-served offer is limited to 1 per household. There will be 300 *CapTel* phones available per month for purchase. If orders exceed 300 per month, a waiting list will be created for the following month's allocation.

Now is your chance to try *CapTel*--at no risk! There is a 90-day guarantee from the manufacturer that means that if you are not entirely happy with *CapTel*, simply return the phone for a full refund.

For more information on ordering a *CapTel* phone, please refer to the enclosed order form. You may also call 1-800-233-9130 (V/TTY) to order directly. Or, you may order online at www.nyrelay.com. Just click on the picture of the *CapTel* phone!

New York Relay, connecting people to people—one phone call at a time!

Warm Regards,

A handwritten signature in black ink that reads "Mary Beth Mothersell". The signature is written in a cursive, flowing style.

Mary Beth Mothersell, LMSW
New York Relay Account Manager
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